



Shan Greer

Nationality: St Lucian, Canadian

Languages: English (fluent) French (conversational)



Shan Greer is a neutral dispute resolver who has acted as a dispute board member, mediator, adjudicator and arbitrator on a wide variety of complex and high value transactional and commercial disputes. She first qualified and was admitted as a barrister and solicitor in England and was subsequently called to practice as an attorney in multiple Caribbean jurisdictions. Shan has a Master's degree from Kings College London in Construction Law and Dispute Resolution.

Shan Greer is a leading figure in the construction industry having acted on behalf of many clients over the years resolving contractual and commercial disputes in both informal and formal dispute resolution environments. Shan has represented Governments, Government ministries, state-owned enterprises, investors in, lenders to, shareholders and joint venture participants in the construction and infrastructure, energy, banking and finance, hotel and property development, oil and gas, telecommunications, and water sectors. She also has knowledge and experience of the contracting and dispute resolution processes within the construction industry including an intimate knowledge of all the main standard forms such as FIDIC, NEC, and JCT. Shan Greer uses her understanding and appreciation of the many complex issues and works closely with the parties to find solutions that result in the successful completion of large construction and infrastructure projects.

Shan Greer has been appointed either as a Member of a Dispute Adjudication Board, Dispute Board Chairperson and Sole Member on a number of large commercial and infrastructure projects in the areas of aviation, public sector commercial construction and roadworks. In addition to her Dispute Board work, she has also acted as an adjudicator, mediator and arbitrator on multiple disputes using her practical and commercially sensitive approach to help the parties resolve their disputes.

Shan Greer is passionate about education and capacity building has taught dispute resolution and construction courses at the postgraduate level in multiple jurisdictions including as a tutor for the Chartered Institute of Arbitrators membership courses. She is the co-founder of the Caribbean ADR Initiative, a nonprofit promoting ADR in the Caribbean. Shan Greer actively contributes to the development of arbitration and currently sits as a Council Member of the ICC Institute World Business Law, a Member of the CPR Dispute Resolution Dispute Review Board Committee as well as a Member of the ITA Americas Initiative Caribbean Task Force and ICC - Caribbean Working Group. She uses her position with these institutions to advocate for the effective use of dispute resolution, particularly in developing countries.

Sector Expertise

- Infrastructure Construction
- Industrial Construction

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- Commercial Construction
- Energy, Oil & Gas

Infrastructure Construction

Shan Greer has extensive experience representing government agencies, contractors, project sponsors and lenders on a wide variety of major public sector infrastructure projects including roads, bridges, airports, seaports, sewage and water which are funded either publicly, through international development banks or public-private partnerships. She has acted as Counsel on several large infrastructure projects including:

- an international arbitration involving a Caribbean government entity and an Italian construction company under the Procedural Rules on Conciliation and Arbitration of Contracts financed by the European Development Fund in an extension of time and loss of expense claim valued at approximately €5 Million;
- a court action by a sub-contractor on a dredging works project for variation, extensions of time as well as loss and expense;
- an adjudication between a statutory body and contractor in a claim for sums due under a contract for the reconstruction and repair of a container park in a seaport; and
- a mediation involving a US\$1.4 million-dollar dispute under a sub-contract for the dredging of a marina.

In addition to acting as Counsel, Shan Greer has also been regularly appointed to act as a neutral on various infrastructure disputes as a dispute board member, adjudicator, arbitrator and mediator. Her most notable infrastructure appointments include an appointment to a Dispute Adjudication Board for a multimillion-dollar hospital project for architectural works and remediation of the mechanical, electrical and plumbing installations in the British Virgin Islands.

Industrial Construction

Shan Greer has acted in both an advisory capacity and neutral on multiple projects relating to energy facilities (oil and gas, solar fields), factories and civil construction, including public works projects like roads, bridges, airports, and sewer systems. She represented a water company in two related arbitration claims against a firm of engineers for professional negligence on contracts based on the NEC standard form of contract. Shan Greer has also represented contractor clients on a variety of water treatment plants and facilities, sanitary sewers, and waste management projects. For example, she represented a contractor in two related international arbitrations with respect to the construction of a landfill/recycling project in the Caribbean. The arbitrations consisted of multimillion-dollar disputes between JV partner contractors, an international funder and employer under the FIDIC Red Book standard form of contract for claims involving unforeseen ground conditions, defective design/construction works, loss and expense as well as extensions of time.

Shan has also worked on several wind and solar projects including advising a bidder with regard to public procurement law in proceedings relating to the award of the public contract for a renewable energy project in England and drafting various construction documents including professional appointments, collateral warranties, and special conditions for construction contracts for renewable energy projects in England and Mongolia, China. She pursued a claim for defective works against a contractor under a wind turbine supply agreement in England and negotiated the procurement of a wind farm for a non-profit organization that assists local community groups to own wind farms. Shan Greer was recently appointed as a sole arbitrator, under the UNCITRAL Rules in a

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dispute between a local government entity and foreign construction company relating to the design and construction of a water recycling plant in Trinidad.

Commercial Construction

In the initial stages of her career, Shan Greer drafting and advising on several commercial contracts for hotels, property developers, banks and construction companies, including security documents, purchase agreements, time-share agreements, rental pool agreements, JCT, FIDIC, NEC and other construction contracts, which gave her a solid construction contract foundation for her dispute resolution practice. She represents a wide variety of public and private sector clients on the construction of commercial construction projects including retail shopping centers, hospitals, education facilities, office buildings and warehouses.

As Counsel, Shan Greer has successfully settled a loss and expense claim against a hotel development company for a construction company, and represented a client in an international arbitration relating to a loss and expense/defects liability claim for a commercial construction project governed by the FIDIC Red Book standard form of contract and acted as tribunal secretary in a dispute between parties to a JV agreement for the construction of multi-story commercial property development in Wales. She also represented a Caribbean government entity in an international arbitration commenced by an Italian construction company under the Procedural Rules on Conciliation and Arbitration of Contracts financed by the European Development Fund in an extension of time and loss of expense claim valued at approximately €5 Million.

As a neutral, Shan Greer has acted on disputes relating to several commercial construction projects including as a Standing Dispute Board Member for a multi-million-dollar hospital project for architectural works and remediation of the mechanical, electrical and plumbing installations in the British Virgin Islands and mediator in a dispute under the FIDIC Red Book Standard Form between a contractor and property developer for variations and extensions of time on a project for the construction of a multi-million dollar hotel development in the British Virgin Islands.

Energy, Oil & Gas

Shan's energy experience extends through the process of developing, financing, constructing and operating a wide range of wind and solar energy projects, from licensing through to decommissioning on projects in the United Kingdom, Europe and China. She has participated in disputes relating to power purchase agreements, joint operating agreements, procurement and supply chain packages, operation and maintenance agreements, grid connection, and environmental, health and safety matters.

Shan Greer has acted as both chair and party-appointed arbitrator on mid-stream oil and gas disputes relating to processing, storing, transporting, and marketing oil, natural gas, and natural gas liquids in the Caribbean, North America, and Asia.

Experience

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Dispute Boards and Adjudications

- Contractual adjudication dispute regarding the construction of a residential development in Sint Maarten.
- Adjudication concerning payment disputes over variations and claims in a publicly funded sports project in Trinidad & Tobago.
- Construction adjudication dispute related to the repair and rehabilitation of a public-school project in Sint Maarten.
- Appointed as a DAAB member for a specialised healthcare infrastructure project in Guyana.
- Standing Adjudicator on a hurricane reconstruction development programme which included the repair and upgrade of roads, utilities, office spaces and residential homes.
- Chair of a Dispute Avoidance Adjudication Board for a US\$89 million reconstruction of airport project under the FIDIC Red Book 2017 in a Caribbean Island
- Standing Dispute Board Member for a multimillion-dollar hospital project for architectural works and remediation of the mechanical, electrical and plumbing installations in the British Virgin Islands
- Sole ad hoc Dispute Adjudication Board Member for a road works project under the FIDIC form of contract in Dominica
- Adjudicator in a scope of works/variation dispute relating to the government entity's US\$1.38 billion National Recovery Resilience Plan in response to property damage resulting from Hurricane Irma
- Adjudicator in an adjudication between a statutory body and contractor in a claim for sums due under a contract for the reconstruction and repair of a container park in a seaport

Mediator

- Mediator in a dispute under the FIDIC Red Book Standard Form between a contractor and property developer for variations and extensions of time on a project for the construction of a multi-million dollar hotel development in the British Virgin Islands;
- Mediator in a class-action suit by the members of a homeowner association against a property developer for defective works in the construction of multiple residential homes.

Arbitrator

- ICDR-administered arbitration arising from a breach of a supply contract between a major retailer and a Shenzhen-based domestic supply company.
- Co-Arbitrator in an ICC arbitration involving a breached supply contract for petroleum between parties based in Panama and Jamaica.
- Sole Arbitrator in a USD 5 million ICC arbitration involving a breach of a cross-border financial bond agreement.
- Sole arbitrator in an ad hoc arbitration under the UNCITRAL Rules in an international investment dispute for negligence and fraudulent misrepresentation.
- Sole arbitrator in a seafarer's dispute under the International Centre for Dispute Resolution Rules.
- Chairperson of a three-person panel in an international oil and gas dispute between international companies operating in Thailand.
- Member of a two-person panel, appointed by the Permanent Court of Arbitration, in an oil and gas dispute relating to the party's obligations under an operation agreement.
- Member of a three-person panel in an international dispute over obligations arising under a construction agreement for hotel development in the Caribbean.
- Member of a three-person panel in an international dispute under a marketing contract pursuant to the UNCITRAL Rules.

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- A sole arbitrator in a dispute over rights fees due under a wagering agreement as well as a claim for wrongful termination and unjust enrichment.
- A sole arbitrator in a domestic arbitration between a contractor and sub-contractor for repudiation of contract and a claim for non-payment of sums due under the contract under the UNCITRAL Rules.
- A sole arbitrator, appointed by the Dispute Resolution Centre in Trinidad and Tobago, under the UNCITRAL Rules in a dispute between a local government entity and foreign construction company relating to the design and construction of a water recycling plant.
- An international arbitration relating to a loss and expense/defects liability claim for a commercial construction project governed by the FIDIC Red Book standard form of contract.
- An international arbitration between an insurance company and lending institution concerning the interpretation of terms relating to liability under an insurance policy.
- Secretary to an Arbitral Tribunal in a dispute between parties to a JV agreement for the construction of a multi-story commercial property development in Wales.
- A domestic Ad hoc arbitration concerning a claim brought by a property development company against a statutory body for damages caused by construction works.
- Under the UNCITRAL rules, a domestic arbitration involving a claim by a Chief Executive Officer against a statutory body for wrongful termination.
- A domestic arbitration under the DRA Fast Track Rules (St. Lucia) between a statutory body and property owner concerning the compulsory acquisition of the property. She delivered a preliminary determination on the interpretation of various provisions under the Land Acquisition Act of St. Lucia.
- An Ad hoc domestic arbitration under a commercial insurance policy for loss of property due to fire.
- Various statutory arbitrations relating to damages claimed against a public utility company by various private individuals and commercial entities.

Academic & Professional Qualifications

Education

- Executive Certificate in Conflict Management, University of Windsor (2020)
- MSc Construction Law and Dispute Resolution (Merit), Kings College, London (2006)
- Bar Vocational Course, Inns of Court School of Law, London (2000)
- LLB Degree (Upper Second Class Honours), University of London, London (1999)

Bar Admissions

- Called to the Bar of Belize (2017)
- Called to the Bar of Saint Vincent (2013)
- Admitted as a Solicitor in England and Wales (2008)
- Called to the Bar of Saint Lucia (2000)
- Called to the Bar of England and Wales (2000)

Professional History

- Independent Arbitrator, Arbitra International (January 2022 - current)
- Partner, Spencer West LLP, London, England, (January 2021 – current)
- Consultant, Floissac Fleming & Associates, St. Lucia (2014 - 2020)
- Attorney at Law, Arbitrator & Mediator, Greer & Associates, St. Lucia (2010 to 2013)

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- Solicitor, Burges Salmon LLP, Bristol, England (2007-2009)
- Barrister, Floissac Fleming & Associates, St. Lucia (2000- 2005)

Professional Associations & Recognitions

Professional Affiliations

- Member of Dispute Resolution Board Foundation
- Director of Forum for International Conciliation and Arbitration
- Director of Caribbean ADR Initiative
- Council Member of ICC Institute of World Business Law
- Fellow of the Chartered Institute of Arbitrators
- Member of the Chartered Institute of Arbitrators' Education and Membership Committee
- Past Chair of the Caribbean Branch of the Chartered Institute of Arbitrators
- President of the Dispute Resolution Association in St. Lucia
- Member of Arbitral Women
- Member of the Kings College Construction Law Association

Panel Admittance

- International Institute for Conflict Prevention and Resolution (CPR USA)
- British Virgin Islands International Arbitration Centre (BVIIAC)
- Permanent Court of Arbitration (PCA)
- International Centre for Dispute Resolution (ICDR)
- Arbitration and Mediation Court of the Caribbean, Barbados (AMCC)
- Dispute Resolution Centre in Trinidad and Tobago
- Dispute Resolution Association in St. Lucia
- Jamaica International Arbitration Centre (JAIAC)
- Mauritius International Arbitration Centre (MIAC)

Saint Lucia also nominated Shan Greer for inclusion in the CARICOM Secretariats List of Arbitrators and Conciliators established pursuant to the Revised Treaty of Chaguaramas.

Publications, Articles & Thought Leadership

Initiatives

- ICC Institute of World Business Law, Council Member
- ICC - Caribbean Working Group, Committee Member
- CPR Dispute Resolution, Dispute Review Board Committee – Training Working Group, Committee Member
- CPR Dispute Resolution, Dispute Review Board Committee – Clause and Drafting Working Group, Committee Member
- Caribbean ADR Initiative – Founding Member

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Conferences

- Speaker, CIArb Caribbean Branch (Trinidad Chapter), Dispute Board Webinar Series (September, 2022)
- Moderator, CIArb Caribbean Branch (Trinidad Chapter), Dispute Board Webinar Series (April 2022)
- Facilitator, Chartered Institute of Arbitrators – Caribbean Branch – YMG Group, ADR Clinic (April 2022)
- Speaker, Paris Arbitration Week, BVI IAC/EDAC, Caribbean Energy Sector - Past, Present and Future (March 2022)
- Panellist, GAR Live Atlanta, The year in review, a guide through the essentials, (September 2021)
- Panellist, Paris Arbitration Week, Arbitration in the BVI, an up-and-coming hub in the Caribbean (September 2021)
- Dialogue Solutions Guyana Launch, Serving SME's- Providing Accessible ADR Solutions (October 2021)
- Panellist, CIArb Caribbean Branch Fourth Triennial Conference, Improving the ADR Landscape (May 2021)
- Moderator, CADRIIn Webinar, Document Management in International Arbitration (November 2020)
- Panellist, BVI Arbitration Centre Webinar, Virtual Hearings, Online (October 2020)
- Moderator, CADRIIn Webinar, Arbitrator Independence and Impartiality (September 2020)
- Moderator, AfAA Conference, "The Coming of Age of International Arbitration in Africa", Rwanda, Africa (April 2019)
- Panellist, AtlAs Conference, "Skills and Cultures: The Road Ahead for International Arbitration", Atlanta, United States (November 2018)
- Organiser and Speaker, CIArb Caribbean Branch International Arbitration Conference, "ICSID and ICC Arbitrations in the Commonwealth Caribbean", Guyana (April 2018)
- Panellist, 2008 Ilaw 2018, "The ISL Global Forum on International Law", Miami, USA (February 2018)
- Panellist, ICC International Arbitration Conference, "Boosting the use of Arbitration in the Caribbean", Jamaica (August 2017)
- Panellist, BVIIAC International Arbitration Conference, "Raising Our Gaze: Arbitration the Next Horizon" British Virgin Island (May 2017)
- Panellist, Caribbean Central America Action, "Opportunities and Solutions for the 21st Century", Miami, USA (November 2016)
- Panellist, Associate of Caribbean Corporate Counsel, "International Arbitration in and for the Caribbean", Jamaica (September 2015)
- Panellist and Moderator, OAS High-Level Meeting on the Role of the Judiciary in International Commercial Arbitration, Saint Lucia (October 2014)
- Panellist, Houston Bar Association, International Law Section, "International Arbitration from an Arbitrator's Perspective", Texas, United States (March 2014)

Directories & Client Quotes

Recognised in Lexology 2026 - Arbitration 'Highly Recommended' Practitioner

Recognised in Lexology 2025 - Arbitration 'Recommended' Practitioner

"She is an up and coming star"

"She is a leader in her field"

"Shan is bright, responsive and sensible"

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